



**WAYNE STATE
UNIVERSITY**

Division of Finance and Business Operations

**Procurement & Strategic Sourcing
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August 21, 2024

**Addendum #3 - To
Request for Proposal
RFP Digital Sign 2024
dated July 29, 2024**

This Addendum must be acknowledged on Schedule D.

Please find the following questions and answers in regards to the above bid opportunity.

Question 1: Could you provide details on the RAVE system, specifically about the webhooks it sends, including their distribution and functionality?

Answer: We are not using RAVE on the current signs. The company is <https://www.ravemobilesafety.com/>
It looks like an API is available and we can determine the ideal way to push a webhook to the screens:
<https://github.com/BellevueCollege/rave-alert-notification>

Question 2: Could you share the end user's network and firewall rules?

Answer: This is not relevant any longer. Everything we would be interested in uses web SSL traffic on port 443. Any previous network configuration is not an issue for a cloud provider. (SW)

Question 3: Are any installation or on-site services required for this project?

Answer: No.

Question 4: What is the scope of the interactive functionality needed? Could you summarize your current functionality at all endpoints and describe the intended use case for interactivity with the migration to a new platform?

Answer: We don't have any interactive signs currently to the best of my knowledge. Wayfinding would be the only potential functionality that I could imagine. (SW)

Question 5: Would using a third-party program like TeamViewer be sufficient for enabling user-performed upgrades? Is this a service you'd like us to include in our support solution?

Answer: RealVNC would be ideal. TeamViewer is not an ideal solution. However, if the vendor has a real time solution that they would like to suggest, I'd be interested in hearing it. (SW).

Question 6: Can you elaborate on the third-party CMS your content creators are using? We'll need to understand its name, how it publishes content, how this content is made available to third-party solutions like Xibo, and if there is any developer documentation available. Additionally, could you clarify why you prefer this publishing method? If it's to limit interaction with the live CMS and slide formatting, we could offer Data Set functionality to streamline everything within one platform, creating a more manageable solution.

Answer: It is a custom CMS, and the example feeds are provided in the previous Word document. The format of the feeds can be changed based on the needs of the signage system selected.

Question 7: Lastly, could you describe your current published content for all unique zones so that we fully understand what needs to be migrated from your current platforms?

Answer: Marketing (Nick) should answer this question as I don't know the answer (SW).

All questions concerning this project must be emailed to: **Robert Kuhn**, Procurement & Strategic Sourcing at **313-577-3712**
Email: Rfpteam3@wayne.edu. The Question Cut Off was 12:00 p.m., **August 9, 2024**.

Do not contact the Computing & Information Technology and Marketing & Communications, or other University Units, directly as this may result in disqualification of your proposal.

Thank you

Robert Kuhn,
Senior Buyer, Purchasing
313-577-3712

CC: Cindy Miao, CIT & Nick DeNardis, Charles Plater, Steve Wassef, Attendees list.

Attachments: